

New Student IT Setup (Mac)

Wireless

- Do not connect to the wireless SSID **eduroam** or **LSUHSC-Visitor** ○ If you have already connected to them, you will want to forget these networks, so your device won't accidentally connect to these wireless networks.
- Use **LSUHSC-Secure** if you want to connect to the wireless.
 - Use your LSUHSC user ID and password as the credentials to connect.

Mozilla Firefox

- Go to the webpage:
 - https://www.mozilla.org/en-US/firefox/new/?redirect_source=firefox-com
- Follow the prompts to download and install.

Microsoft Office 365

- If another version of Microsoft Office is not already installed
- Go to the webpage:
 - www.lsuhs.edu
- At the top right-hand corner of the webpage, click on **Quicklinks** and select **Office 365**
- At the Microsoft Sign in prompt, type in your full email address then click **Next**.
- At the next authentication prompt, type in just your username without the @lsuhsc.edu and your LSUHSC password then click **OK**.
- Near the top of the LSU Health Office 365 page, click on **Office 365** and select **Office 365 apps**.
- Follow the prompts to save the installation file and installations screen instructions.

Respondus LockDown Browser

- <https://download.respondus.com/lockdown/download.php?id=948833960>
- Click on the **Install Now** button on the webpage and follow the screen prompts to install.

Citrix StoreFront Installation

- All macOS versions prior to Catalina are no longer supported.
- macOS Catalina, Big Sur, Monterey, and Ventura ○ Open Firefox ○ Go to the webpage:
 - <https://www.citrix.com/downloads/workspace-app/mac/workspace-appfor-mac-latest.html>
 - Click on **Download Citrix Workspace app for Mac**.
 - Follow the instructions for download and install.
 - Click on **Allow** or **Always Allow** when prompted.

- Near the end of the installation, do not add a user account or server information.

Accessing Citrix StoreFront after Installation

- After Citrix Storefront Installation, use Firefox and go to the webpage: www.lsuohsc.edu and select **Citrix Storefront** from the **Quicklinks** menu to access Citrix Storefront ○
When prompted, click on **Detect Receiver**.
 - Use your LSUHSC credentials and follow the prompts to allow Citrix StoreFront to run.
 - Choose your Citrix virtual environment.
 - When in Citrix, allow Citrix to read/write when prompted.

Printing (Setup while on-campus only)

- Install Drivers ○ Go to https://support.apple.com/kb/dl1888?locale=en_US to download and install the HP printer drivers.
 - Install Printer ○ Click **Go** → **Connect to Server**
 - Server Address:
 - **smb://ppsvr-rcb/clients/mac client** ○
 - Click **Connect** ○ Provide LSUHSC user credentials.
 - Click “Connect”
 - Macs running pre-macOS Catalina.
 - Double-click **AlliedHealth.dmg** ▪ Macs running Catalina or later.
 - Open folder Test 9.0.10 • Double-click **AlliedHealth.dmg**
 - Double-click **Popup.pkg** ○
- Follow installation instructions.

Antivirus

- Make sure you have no other antivirus software installed.
- Do not use McAfee antivirus software for Mac.
- Go to: <https://www.avast.com/en-us/free-mac-security>
- Follow prompts to download and install **Essential Security** ○ Don’t activate/install optional features when prompted.

Outlook for iOS Devices

- It is recommended that you use the Outlook App to access mail on your iPhone or iPad.

- Instructions on how to install and setup Outlook for iPhone and iPad can be found at:
<https://www.lsuhscc.edu/admin/it/helpdesk/office365/tutorial-outlookios.aspx>

Outlook for Android Devices

- It is recommended that you use the Outlook App to access mail on your Android OS devices.
- Instructions on how to install and setup Outlook for Android OS devices can be found at:
<https://www.lsuhscc.edu/admin/it/helpdesk/office365/tutorial-outlookandroid.aspx>